

**GROUP STUDY HOLIDAYS**

# **CAMBRIDGE**

**YEAR-ROUND ENGLISH LANGUAGE &  
CULTURAL ACTIVITY COURSES**

**FLEXIBLE PACKAGES, SUPERB VALUE,  
CENTRAL LOCATION, GREAT SUPPORT**

Organisation, communication, local knowledge -  
and great value for money!

What more do you need for a group visit?

Quality, tailored courses all year based in the  
heart of Cambridge's University Quarter.

# CONTACT US FOR A QUOTE

## INFORMATION

Prices valid: **September 2020-August 2021**

Minimum number of students per group: **10**

Minimum age for staying in homestay: **14**

Minimum age for courses: **5**

Free Leader places: **1 per 10 students**

Arrive/depart any day of the week.

Tuition is in closed (single nationality)

classes. Tailor-made lessons to meet your group's needs.

**BUILD-YOUR-OWN PROGRAMME!  
WE DON'T SELL YOU THINGS YOU DON'T NEED -  
CREATE YOUR DESIRED PROGRAMME BY  
CHOOSING FROM OUR RANGE OF TRIED AND  
TESTED OPTIONS...**

# LESSONS

Choose:

20 lessons (15 hours), or

30 lessons (22.5 hours) per week.

## 20 LESSONS PER WEEK

*MORNING*

**FROM £140 PER STUDENT**

## 20 LESSONS PER WEEK

*AFTERNOON / OFF-PEAK MORNINGS*

Afternoon lessons start after 13.30, available year round.

Off-peak period: November-January.

**FROM £100 PER STUDENT**

## 30 LESSONS PER WEEK

*MORNING & AFTERNOON*

**FROM £180 PER STUDENT**

## COURSE TOPICS

As well as General English courses, we can offer a range of specialised topics. Courses may also include visits to local companies.

- Exam preparation; Cambridge English and Trinity
- World of Work
- Hospitality & Tourism
- Accounting & Finance
- Charity Organisation
- Museum & Gallery Management
- Science & Technology
- Debate & Public Speaking
- University of Cambridge
- British History & Culture
- Literature

# ACCOMMODATION, MEALS & TRANSFERS

Choose:

Homestay

Youth hostel, Hotels, B&B's (price on request)

## HOMESTAY

Homestay includes breakfast and evening meal as well as packed lunch at weekends and on excursion days

**FROM £25 PER NIGHT**

## LUNCH

Packed lunch (sandwich, bottled water, snack)

1-course hot lunch (main meal, 2 sides)

2-course hot lunch (main meal, 2 sides, dessert)

Hot lunches are provided off site at University of Cambridge lunch halls

**FROM £5 PER DAY**

## TRAVEL IN CAMBRIDGE

7-day 'Megarider' bus pass (smart card)

Daily taxi drop-off and pick-up

**FROM £2.60 PER DAY**

## TRANSFERS

Private two-way, escorted transfers with onward travel to/from accommodation.

Stansted / Luton (STN/LTN)

From £30 per person

Heathrow (LHR)

From £40 per person

Gatwick (LGW)

From £60 per person

Transfers also available from Southend Airport (SEN), London City Airport (LCY), St Pancras International and English Channel Ports. Late arrival / early departure fees apply.

Prices on request.

# AFTERNOON / EVENING ACTIVITIES

Prices available on request - these will cover admission, booking and any transport fees. Activities are self-guided unless otherwise stated.

## LOCAL CULTURAL ACTIVITIES

Guided Walking Tour + Pembroke College

Open-top Bus Tour

St John's College, including its Chapel

King's College, including its Chapel

Self-hire Punting on the River Cam

Chauffeured Punting on the River Cam

Walk to Grantchester with Cream Tea

University Museums

Great St Mary's Tower (Panorama)

Photo Treasure Hunt

All activities/excursions are subject to availability during the period of your group's stay.

Prices quoted are subject to change dependant on availability and group size.

A supplement may be payable for taxis to/from coach pick up point at times when public transport is not operating.

Other destinations available on request.

## SPORTING ACTIVITIES

Clip 'n' Climb  
Aqua Park (Seasonal)  
Swimming  
Cricket Experience

## EVENING ACTIVITIES

Walking Ghost Tour  
Ten-pin Bowling  
Cinema  
London Musical Theatre Trip (Wednesday only)

## HALF-DAY EXCURSIONS

Duxford Air Museum  
Wimpole Estate  
Anglesey Abbey  
Ely with Cathedral Tour  
Paintballing

All activities/excursions are subject to availability during the period of your group's stay.

Prices quoted are subject to change dependant on availability and group size.

A supplement may be payable for taxis to/from coach pick up point at times when public transport is not operating.

Other destinations available on request.

# FULL-DAY EXCURSIONS

London

Stratford Upon Avon & Warwick Castle

Canterbury & Leeds Castle

Salisbury & Stonehenge

Greenwich & Thames River Cruise

Brighton

Windsor & Windsor Castle

York

Nottingham & Sherwood Forest

Bath

Thorpe Park

Alton Towers

Blickling Estate

Oxford & Bicester Village

Oxford & Blenheim Palace

Oxford with Walking Harry Potter Tour

Oxford with BMW/Mini Factory Tour

Lotus Factory Tour

Warner Bros Studios Tour (Harry Potter)

Cromer

Great Yarmouth

Norwich

Theatre Workshop in West End Theatre (London)

Theatre Workshop in London + West End Show

All activities/excursions are subject to availability during the period of your group's stay.

Prices quoted are subject to change dependant on availability and group size.

A supplement may be payable for taxis to/from coach pick up point at times when public transport is not operating.

Other destinations available on request.

# GROUP LEADERS

One free leader place is offered per 10 paying students. This includes single-room homestay accommodation, breakfast, dinner and return airport transfers with their group.

## NOTES

Additional group leaders are welcome. A supplement of £35 per night per leader applies, less any pro rata allowance for 11+ students.

We are unable to provide leaders with two or more single rooms in the same house. However, we will always try our best to place leaders close to one another.

Leaders can upgrade their accommodation to single en-suite rooms in local hotels, B&B's or college rooms.

Airport transfers are only included where the whole group pre-books transfers.

## LEADER ACCOMMODATION UPGRADES

Including breakfast:

Travelodge Newmarket Road

Premier Inn City East

University College Rooms, private bathroom

University College Rooms, shared bathroom

## PRICE PPPN

From £40

From £50

From £50

From £30



# STUDENT ACCOMMODATION

Homestay, twin bedded rooms with dinner and breakfast included.

Youth hostel, hotel and college accommodation available on request.

## NOTES

A supplement of £35 per 7 nights applies to single room homestay bookings. Charged on a pro rata basis for other durations.

Where possible, we request that students with dietary requirements are paired with those of similar needs to enable host families to properly cater for their guests.

Rooming lists should be made up of same-sex pairings. If there is an odd number of boys or girls, then we may be able to provide a same-sex triple room (subject to availability)

Homestay includes packed lunch on weekend/excursion days, but not on arrival/departure days.

# TUITION

20 lessons (15 hours) of closed-group tuition each week is provided as standard.

For a more intensive experience, choose our 30 lesson (22.5 hour) option.

## NOTES

Lessons normally take place between 9am and 12.30pm. Where a group's dates are such that they will be unable to take 5 'standard' teaching mornings, we will lengthen each available morning to make up a total of 20 lessons.

Where afternoon teaching is provided, lessons will start after 1.30pm.

We offer courses in General English or Business English. In addition, we are pleased to be able to offer Exam Booster programmes for the Cambridge English suite of Exams.

We are happy to accommodate teachers' requests where possible and actively encourage suggestions on suitable/preferred topics for their students. Popular topics include:

Travel & Tourism, British Education/School System, Youth/Teenage Culture, British Monarchy, Technology, British Food, British Sport, Sport and Health, Current Affairs, Popular Culture, British Politics, News and Media, Survey and Presentation, Debating, World of Work.

# TRANSFERS

## NOTES

Airport transfers are provided by minibus with direct transfer to homestay (smaller groups) or by coach with taxi pick up.

A representative from GSH will meet groups at their chosen airport on arrival in the UK. In the case of small groups, this will be the minibus driver. We have an established relationship with all of our transport providers, and can rely on them for their quality of service and the care they take of our students.

For arrivals between 9pm and 2pm, and departures between 11am and 7am, a supplement of £10 per person will apply for each transfer that falls within these periods.

## GSH LEADERS

GSH is happy to provide additional leaders to support your own as well as to facilitate activities/excursions.

### PRICE PER LEADER

Full Day (8-10 hours)	£150
Half Day (4-5 hours)	£75
Afternoon/Evening Activity (2-3 hours)	£50

# BOOKING TERMS

Group Study Holidays (GSH) Limited.

1. GSH holds firm bookings and reservations (also known as "options") for a client, subject to receipt of payment(s) to GSH Accounts Department or our bankers by latest due date as detailed in the 'option letter' or invoice(s). Unless clear cancellation (see 4) is made or extension(s) or alteration(s) to due dates are agreed by GSH, bookings are immediately released if payments as specified are not then received in full. Please note that no reminders are sent and that:

a. Partial payments of amounts due, or any payment which falls short of the full amount stated, will not be sufficient to retain bookings.  
b. Notification(s) of payment(s) will not be sufficient to retain bookings, unless the payment arrives on time or an extension has been agreed by GSH.

c. Failure of an agent partner to secure a specific booking or reservation by appropriate payment, or alternatively to make clear cancellation, may result in the release of other or all reservations or options held by GSH for that agent partner.

2. If credit facilities have been specifically agreed in writing between GSH and an agent partner, such payments/dates as have been specifically agreed will apply, notwithstanding any different due dates as stated on the invoice. However, if such agreement is not met by a partner and sufficient payments are not received by the required dates, credit facilities for that partner are automatically suspended. All their reservations and options become then subject to immediate release and may only be re-instated (in part or in full) at the discretion of GSH after full payment of the outstanding account(s) has been received and subject to the availability of places.

3. In cases where customers are immediately arriving on or are already following a GSH programme, and there are any overdue invoices relating to them or their agents, GSH may at its discretion and without notice refuse or discontinue services to those customers (as their reservations will have ceased under 1 or 2 above)

#### 4. Cancellations:

a. A deposit is taken as an instalment payment and is non-refundable in case of any cancellation by the client.

i. An instalment payment for a group is considered a part-payment of the final balance due, which will be adjusted to represent the actual number of places finally taken up, less any cancellation charges.

b. Cancellation charges are as follows:

31 or more days before commencement: 10%

Between 30 days and 15 days before commencement: 30%

Between 14 days and 7 days before commencement: 50%

Less than 7 days before commencement: 100%

i. If a replacement is found for a cancelling pax. (i.e. for the same dates and services) no cancellation charges will be made, but an amendment charge of GBP 15 will be levied.

ii. Cancellation charges are not varied in case of illness, accident, bereavement etc. It is the client or agent partner's responsibility to insure themselves adequately regarding cancellation (see 10).

iii. Cancellation charges apply not only for cancellation of the whole of the services booked, but also regarding cancellation of part of the services booked (e.g. any supplementary trips or transactions etc.) or of cancellation of part of the time period booked (e.g. a reduction in the number of weeks or nights).

See also amendment charges in 7 below.

#### 5. Refunds:

a. As stated, deposits/instalments are not normally refunded. However, all monies paid will be refunded in full in cases where GSH has itself cancelled the services in question (except cancellation due to non-payment or any default by the client) or changed them substantially causing justified client cancellation (see 7).

b. Refunds due to clients in the event of customer cancellation will be refunded or credited to the client as soon as possible.

- c. There are no refunds pertaining to any services not taken up or cancelled by the customer during the programme (i.e. on or after arrival), e.g. in cases of late arrival, early departure (for whatever reason), illness, accident, absence or change of mind. The full invoice charge applies, even in the cases where the invoice remains to be settled.
- d. A refund may be applied for in case of justifiable complaint (see 6) by a client regarding the non-provision of a service or facility promised by GSH or the defective quality of the service or facility provided.
- e. No refund is due in case of expulsion or suspension of a client from a programme for irregular, anti-social or disruptive behaviour.
- f. There is no refund for cancellation or failure to provide services due to factors beyond our control, for example, war, riot, global pandemic, airline cancellations or any other 'act of God'.

**6. Complaints:**

In the unlikely event that a client wishes to complain about any aspect of the services provided by GSH, the complaint should be made in the first instance to the GSH Director on site. In the event that the matter is not resolved, the client or his agent should make an immediate complaint in writing to GSH Head Office. Such complaints are investigated in full by GSH, are always taken seriously and replied to in detail, and may be a subject for appropriate refund, provided always that:

- a. The complaint (to Head Office) is received within one month of the client's return.
- b. The client has registered in writing his initial complaint with the GSH Director at the earliest opportunity during the programme.
- c. The invoice relating to the client and all other payments due from the same client/agency have been settled in full.

**7. Changes of price, dates, facilities, services:**

Prices as invoiced represent a contract of booking and will not be altered by GSH except in case of extraordinary circumstances beyond our control e.g. act of government, excessive currency fluctuations etc. However, GSH may alter its prices as per its general tariffs or its agency agreements at any time without notice before any booking has been confirmed or invoiced.

Changes of dates or of facilities and services described by GSH in its publicity are avoided wherever possible, but are occasionally necessary in circumstances normally beyond GSH's control e.g. by cancellation of reserved places in schools, hotels, or in rare cases where the bookings received for a programme or any option associated with it do not reach the number required to viably operate it (such cases must normally be notified at least two weeks before the programme is due to commence). GSH reserves the right to make such changes, but if in case of accommodation or services, shall either offer equivalent or superior accommodation etc.

without charge, or make appropriate refund (e.g. if a facility or service is missing or accommodation is of a lesser category). GSH shall whenever possible inform the client of such changes and if these are substantial, the client may choose to cancel (but only within 7 days of the date of notification) and a full refund will be awarded. No other claims for compensation or expenses will be considered.

- a. Any sample programmes, schedules or lists of customer activities (e.g. sports) published by GSH are subject to change at any time regarding the timing or type of activity, providing that the overall 'package of services' is, in substance, fulfilled.
- b. Some accommodation provided by GSH may include access to communal or other facilities e.g. swimming pools, tennis courts, etc, and it is always possible that such facilities may be withdrawn from service during the whole or part of the stay or tour e.g. for maintenance.

By the client: If there is a notification before arrival, but after confirmation of booking, of change of date and/or services required or requested by or for a client, GSH will not be obliged to meet such request(s) but shall endeavour to do so. Such changes may, however, be subject to a GBP 15 per student amendment charge. If a customer, group or agent partner changes (or wishes to change) the services requested or dates of arrival/departure without notification (e.g. on or after arrival) GSH will not be obliged to service these changes (e.g. early arrival or late departure) but may do so if able and as long as the value of services is not reduced. In case of (such) changes of dates and services an amendment charge of GBP 15 per student may also be levied, and/or the appropriate charges for any accommodation nights or services other than those booked.

- c. Any accommodation or services booked for a customer are reserved exclusively for those (named) customers. No other persons may use these in addition or by substitution without written permission by GSH, in which case extra charges may be levied.

## **8. Behaviour:**

A reasonable standard of conduct is expected on all programmes and on junior language courses good attendance and study-performance. A customer may be expelled or suspended without refund in case of extremely irregular or anti-social behaviour. Any damages committed by a customer must be paid for by that customer in full.

## **9. Services commence/end:**

Unless otherwise agreed, services are not guaranteed to commence earlier than 14:00 hrs on the day of arrival or to continue later than 11:00 hrs on the day of departure.

Clients may only arrive/depart earlier/later by prior agreement. For arrivals between 21.00 and 14.00, and departures between 11.00 and 07.00, a supplement of £10 per person will apply for each transfer that falls within these periods.

## **10. GSH Liability, Client Liability (damage etc), Insurance:**

GSH: accepts and is fully insured for all liability arising out of loss, damage, injury, sickness etc. caused by GSH employees or their negligence. However:

a. We cannot accept liability for the action or omissions of a third-party or public persons (e.g. hotels, homestay hosts, coach operators), including those contracted to perform services or provide facilities as part of the 'package' or as additional extras; or for any events over which we do not have control. GSH will, however, give any reasonable help in resolving any disputes with third parties.

b. In the case of lost or stolen property, whether taking place inside or outside premises hired or owned by GSH, GSH is only liable if such property has been entrusted to a responsible GSH representative in return for a written receipt.

c. GSH, of course, accepts no responsibility for loss or damages or changes caused by 'force majeure' events such as strikes, riots, terrorism, war, fire, flood, weather problems, problems to transport or similar events beyond its control.

Client: any losses or damages to any GSH or GSH-hired property or equipment or transport during the course or tour caused by the customer(s) or by persons occupying any accommodation or using any equipment allocated to him or them is/are his/his/his/their responsibility to pay at the time of discovery. In case of a group, the group leader will be responsible to pay any loss or damage committed by members of the group. Failure to make such payments may lead to suspension of services to the customer(s) in question.

## **11. Insurance:**

We strongly advise that all customers appropriately insure themselves or be insured against the usual risks associated with overseas travel, e.g. personal accident or injury, ill-health (medical/hospital fees), cancellation, delay, loss of baggage or property, i.e. comprehensive travel insurance.

GSH provides inclusive insurance as part of its 'package'. Clients should, in any case, satisfy themselves that this cover appropriately insures them as outlined above. In case of client opt-out they should satisfy themselves that they are appropriately insured as outlined above.

## **12. Photography & Filming:**

Students and group leaders agree that photographs, videos, artwork or other works, as well as recorded or written testimonials; may be used, stored or transferred internationally by Group Study Holidays (GSH) Limited, or by a third party agent, for promotional purposes including printed and online marketing materials and on any social media network without further consent or notification. If students do not wish to participate, Group Study Holidays (GSH) Limited will respect their wishes, but it is the students' responsibility to absent themselves.

ABC Languages is a trading name of Group Study Holidays (GSH) Limited, registered in England and Wales under No. 9660364

# WE'RE LOOKING FORWARD TO WELCOMING YOU AND YOUR STUDENTS

## WE'RE HERE TO HELP!

Why choose us?

- Over three decades of experience
- Independent, family-owned school
- Flexible, personalised programmes
- Historic, University location
- Local knowledge and advice

[abclanguages.com/groups](http://abclanguages.com/groups)

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